

University of Pittsburgh Senate Computer Usage Committee (CUC)  
Friday March 24, 2017

Attending: Jones, Yarger, Walton, Costantino, Jamal, McCall, Sereika, Wisniewski, Doty, Labrindis, Frieze, Arena, Han, Spring

TOPIC	DISCUSSION	ACTION TO BE TAKEN
Call to order		
CSSD Update	<p>Disabled accounts - Per the committee's recommendations, additional information has been added to the notification email including a prompt to contact the CSSD Help Desk. The Help Desk will now be able to inform the user as to why the account has been disabled- external threat/comprised, administrative request or account violation/abuse.</p> <p>Imap based email migration- will be completed in March making @pitt.edu one system</p> <p>Updated and new information available about Microsoft 365 tools- planner, group and encrypted email</p> <p>Updated Box interface begins May 1<sup>st</sup>. The new interface is available for early adopters- <a href="http://www.technology.pitt.edu/news-and-alerts/an-enhanced-pittboxcom-user-experience-arrives-may-1">http://www.technology.pitt.edu/news-and-alerts/an-enhanced-pittboxcom-user-experience-arrives-may-1</a></p> <p>Q- Will the Box update impact auto synching across devices and platforms? A: Not impacted</p> <p>People Soft- an environmental scan of vendors have begun comparing Oracle services and support.</p> <p>Pilot for Read Green for students is upcoming</p>	<p>Box update will be fully implemented on May 1<sup>st</sup>.</p>

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	<p>University Communications will be working with CSSD to create a transparent information resource for CSSD based projects</p> <p>Update from 12/16 SCUC meeting with Susan Rodgers- pilot group has begun receiving daily Pitt update communication comprising of Pitt information, local news and research based information.</p> <p>.</p>	
<p>Old Business</p>	<ul style="list-style-type: none"> <li>• Advanced Threat Detection - <a href="http://technology.pitt.edu/news-and-alerts/advanced-threat-protection-for-your-university-email">http://technology.pitt.edu/news-and-alerts/advanced-threat-protection-for-your-university-email</a> <ul style="list-style-type: none"> <li>○ SafeLinks           <ul style="list-style-type: none"> <li>▪ Email based links changed into “safe links”               <ul style="list-style-type: none"> <li>• Long urls; reading on phones problematic</li> <li>• Plain text email retain link</li> <li>• MS continues to work on reducing length to be “human readable”</li> </ul> </li> </ul> </li> <li>○ Comment: Consider an environmental scan of other products and if they have similar types of issues with “click protection”?           <ul style="list-style-type: none"> <li>▪ Q: What does this accomplish? Spoof address and malicious intent protection</li> </ul> </li> </ul> </li> </ul>	<p>CSSD will continue to update on ATD improvement and use</p> <p>Will continue to be a topic of discussion during weekly CSSD and MS meetings.</p>

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	<ul style="list-style-type: none"> <li> <ul style="list-style-type: none"> <li>▪ Q: What happens when a bad link is clicked? Catches most malicious activity via flagged content notification</li> </ul> </li> <li>○ Safelinks link act as a gateway and does not work if passed around via forwards.</li> <li>○ Outlook client software mouse over the link gives the original address           <ul style="list-style-type: none"> <li>▪ Comment: MS should provide intelligent URL</li> </ul> </li> <li> <ul style="list-style-type: none"> <li>▪ Q The Safelinks URL has 7 parts. Does MS store the URL data? MS does not store url data.</li> </ul> </li> <li>○ Safelinks should not impact internal to internal Pitt email.</li> </ul> <p>Multifactor Authentication</p> <p>Roll out nearly complete for faculty and staff 16,000 MF users enrolled between faculty, staff and sponsored accounts Remaining accounts are resource accounts or emeritus faculty</p> <p>Comment- There is still some faculty discontent with the process and Duo software</p> <p>Comments- Some Postdocs were blindsides by VPN to Multifactor communication. Additional targeted information for Postdocs is needed.</p> <p>Comment- Updated CSDD documentation for “dumb” phone use is needed to highlight the push process. A video could help very helpful/ Comment- As long as one does not close the browser used to connect via MF, access remains for 4 hours. Can browser length for MF use be increased?</p>	<p>Representative from CSSD will join the March Faculty Assembly meeting to share information and answer questions.</p> <p>CSSD will investigate options for time increases</p>
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	<p>Comment: CSSD made an extraordinary effort in communicating and supporting the MF transition. Including implementing suggestion recommended by this group. Working with all faculty across the schools is not always an easy task. CSSD may want to embark in a “Thank you” marketing messaging to faculty and to reiterate the importance of security via MF.</p> <p>Q: Does MF key fob work internationally? A: Yes</p> <p>Q: Will app work on a smartphone with a new international sim card? A. It should work as the app is an installation on the phone</p> <p>Multifactor Authentication for students: Will roll out after finals and grading period 3,000 students have voluntary signed up Summer is typically the worst time of year for compromised student accounts.</p>	
<ul style="list-style-type: none"> <li>• Call for New Business</li> </ul>	<ul style="list-style-type: none"> <li>• CSSD’s updated IT plan             <ul style="list-style-type: none"> <li>○ SCUC review for April’s meeting</li> </ul> </li> <li>• Better enterprise/ University essential communication methods?             <ul style="list-style-type: none"> <li>○ Process for new emergency notification system is ongoing.</li> <li>Q: Color coded email? A: “urgent” and “non urgent” flagging and color codes are not always on target.</li> </ul> </li> </ul>	<p>Documentation will be sent prior to the meeting.</p> <p>Updates on ENS</p>

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	<p>University Senate Spring Plenary 2017: The Role of Research Metrics in Faculty Evaluation</p> <ul style="list-style-type: none"><li>• March 29, 2017 - 12pm to 3 pm. Lunch provided</li><li>• Speakers Diana Hicks and Cassidy Sugimoto and a local response panel</li><li>• Further reading and various perspectives - <a href="http://www.univsenate.pitt.edu/additional-readings-and-various-perspectives">http://www.univsenate.pitt.edu/additional-readings-and-various-perspectives</a></li><li>• General Comments and Questions- <a href="http://www.univsenate.pitt.edu/">http://www.univsenate.pitt.edu/</a></li></ul>	
Meeting adjourned		Our last meeting for spring 2017 will be held on 4/21.